

**Terry Plum**

70 Pinehurst Road  
Holyoke, MA 01040  
413 4276534

terry.plum@librarymanagementconsulting.com  
terry@financialdevelopmentagency.com

**Education**

1994	University of Connecticut, Storrs, Connecticut	M.A., Anthropology
1978	University of Washington, Seattle, Washington	M. Libr., Reference
1970	Middlebury College, Middlebury, Vermont	B.A., English

**Consulting Affiliations**

<b>Library Management Consulting</b> <a href="http://librarymanagementconsulting.com/">http://librarymanagementconsulting.com/</a>	<b>2000-present</b>
<b>Association of Research Libraries</b> <a href="http://minesforlibraries.org/">http://minesforlibraries.org/</a>	<b>2004-present</b>
<b>Financial Development Agency (FDA)</b> <a href="http://www.financialdevelopmentagency.com/">http://www.financialdevelopmentagency.com/</a>	<b>2015-present</b>

**Past Employment**

<b>Simmons School of Library and Information Science (SLIS)</b> 300 The Fenway Boston, Massachusetts 02115	<b>2000-2014</b>
Assistant Dean	Various roles, from 2013 responsible for SLIS academic initiatives, including SLIS West at Mount Holyoke College, online education, technology, and international programs.
Courses	Taught over 40 courses, including Digital Information Services and Providers, Reference/Information Services, Evaluation of Information Services. Technology for Information Professionals, User Instruction, and Digital Libraries.
<b>University of Connecticut</b> Homer D. Babbidge Library Storrs, Connecticut 06269	<b>1990-2000</b>
Network Services Librarian, Information Technology Services Coordinator -- Computer-Based Information Services in RISD	
<b>Middlebury College</b> Egbert Starr Library Middlebury, Vermont 05753	<b>1983-1990</b>
Davison Librarian, Bread Loaf School of English Reference Librarian/Bibliographic Instruction Librarian	

**Publications**

Over 25 articles, including the following:

Lewellen, R., Bischoff, S., and Plum, T. "EBL ebook use compared to the use of equivalent print books and other resources." *Performance Measurement and Metrics* 17, 2 (2016): 150-164. DOI: 10.1108/PMM-04-2016-0013

Lewellen, R. and Plum, T. "Assessment of e-resource usage at the University of Massachusetts Amherst: A MINES for Libraries® study using Tableau for visualization and analysis." *ARL Research Library Issues* 288 (2016).  
<http://publications.arl.org/rli288/5>

Plum, T. and Franklin, B. "What is different about e-books? A MINES for Libraries® analysis of e-book usage in large academic and health sciences libraries." *portal: Libraries and the Academy* 15, 1 (January 2015): 93-121. DOI: 10.1353/pla.2015.0007

Thomas, D., Davidson, C., Kyrillidou, M., and Plum, T. "Measuring use of licensed electronic resources: A second iteration of the MINES for Libraries® survey on Scholars Portal and other resources for the Ontario Council of University Libraries." *Library Management* 33, 6/7 (2012): 374-388. DOI: 10.1108/01435121211266195

Anderson, K., Bastian, J., Harvey, R., Plum T., and Samuelsson, G. "Teaching to trust: How a virtual archives and preservation curriculum laboratory creates a global education community." *Archival Science* 11, 3-4 (2011): 349-372. DOI: 10.1007/s10502-011-9157-y

Bastian, J., Harvey, R., Mahard, M., and Plum, T. "Building a virtual archives and preservation curriculum laboratory at Simmons College: A case study in collaborative construction." *JELIS: Journal of Education for Library & Information Science* 51, 4 (2010): 241-250.

Plum, T., Franklin, B., Kyrillidou, M., Roebuck, G., and Davis, M. "Measuring the impact of networked electronic resources: Developing an assessment infrastructure for libraries, state, and other types of consortia." *Performance Measurement and Metrics* 11, 2 (2010): 184-198. DOI: 10.1108/14678041011064098

- Franklin, B. and Plum, T. “Assessing the value and impact of digital content.” *Journal of Library Administration* 48, 1 (2008): 41-47. DOI: 10.1080/01930820802029334.
- Franklin, B. and Plum, T. “Successful web survey methodologies for measuring the impact of networked electronic services (MINES for Libraries®).” *IFLA Journal* 32, 1 (2006): 28-40. DOI: 10.1177/0340035206063885
- Franklin, B., and Plum, T. Library usage patterns in the electronic information environment. *Information Research: An International Electronic Journal*. 9, 4 (2004). <http://informationr.net/ir/9-4/paper187.html>

### **International projects**

Participated in over 15 international projects and training workshops, including the following:

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|---|-------------|
| <i>Trustees of Donations for Education in Liberia</i>                                   | <b>2016</b> |
| University of Liberia, Monrovia, Liberia  |             |
| University of Ghana Information Studies, Accra, Ghana                                   |             |
| <i>US Embassy Speakers Program</i>  | <b>2014</b> |
| Belgrade and Novi Sad, Serbia   |             |
| <i>US Embassy Speakers Program</i>  | <b>2014</b> |
| Pristina, Kosovo  |             |
| <i>Muskie MAX Workshop on Digital Libraries, IREX</i>                                   | <b>2011</b> |
| Tbilisi, Georgia.   |             |
| <i>Elsevier Foundation Innovative Libraries</i>   | <b>2010</b> |
| Supporting Research Communities in Writing, Publishing and Sharing their Works          |             |
| Thái Nguyên, Vietnam  |             |
| <i>Trustees of Donations for Education in Liberia and Sabre Foundation</i>              | <b>2009</b> |
| University of Liberia Library and Technical Assistance Assessment                       |             |
| Monrovia, Liberia   |             |
| <i>Simmons Vietnamese Librarian Training Project</i>                                    | <b>2007</b> |
| Boston and Huế, Vietnam   |             |
| <i>US Embassy Speaker and Specialist Grant – Institute for Training and Development</i> | <b>2006</b> |
| Amherst, MA, and University of Pristina, Pristina, Kosovo                               |             |
| <i>Institute for Training and Development and BECA</i>                                  | <b>2003</b> |
| Georgian Librarian Exchange Program   |             |
| Amherst, MA and Tbilisi, Georgia  |             |

### **Invited or competitively chosen presentations**

Delivered over 40 invited talks or presentations, including the following:

- Lewellen, R., Bischof, S., and Plum T. “EBL Ebook Use Compared to the Use of Equivalent Print Books and Other Eresources: A University of Massachusetts Amherst – MINES for Libraries® Case Study.” *11th Northumbria International Conference on Performance Measurement in Libraries and Information Services*. Sponsored by the University of York, Edinburgh, Scotland. July 20-23, 2015.
- Plum, T. "Creating Cultural Heritage in a Digital World: Learning New Skills and Values." Keynote presented at the BibliTech Conference: Connecting Digital Technology and Cultural Heritage, Novi Sad, Serbia, October 24-25, 2014. <http://biblitech.kcns.org.rs/en/#home>
- Franklin, B. and Plum, T. “MINES for e-Books” *Library Assessment Conference: Building Effective, Sustainable, Practical Assessment*. co-hosted by the Association of Research Libraries, the University of Virginia Library and the University of Washington Libraries. Charlottesville, VA. October 31, 2012. [http://libraryassessment.org/bm~doc/Franklin\\_Brinley\\_2012.pdf](http://libraryassessment.org/bm~doc/Franklin_Brinley_2012.pdf)
- Plum, T. “Education of the eScience Librarian.” *Science Boot Camp for Librarians 2012*. Tufts University, Medford, MA. June 15, 2012.
- Bastian, J., Harvey, R., Mahard, M., Plum, T. “Building a Virtual Archives and Preservation Curriculum Laboratory at Simmons College: A Case Study in Collaborative Construction”, Paper presented at *ALISE 2010*, Boston, January 12-15, 2010. (Best Conference Paper award).

### **Public library service**

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|---|---------------------|
| President, Holyoke Public Library Corporation, Holyoke, MA  | <b>2009-present</b> |
| Led \$14.5 million capital project for renovated library.   |                     |
| Coordinated with City of Holyoke to reorganize Board, obtain New Markets Tax Credits, and municipal bond. |                     |